

Satisfaction Survey for Technical, Management, Administrative and Service Staff (PTGAS)

24/25

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| 01. The planning and organisation of tasks within the programme facilitate the effective performance of my daily work. | 3,7 |
| 02. The tools and resources provided by EADA are appropriate for carrying out my duties within the programme. | 3,6 |
| 03. If any issue arises with my work tools, it is resolved quickly and efficiently. | 3,8 |
| 04. The training I receive is sufficient and appropriate for my responsibilities within the programme. | 3,4 |
| 05. Communication and coordination with the following groups in relation to my duties are smooth and effective: | |
| Programme Management | 4,6 |
| Faculty | 3,9 |
| Participants | 4,7 |
| Other team members | 4,2 |
| 06. Information about the programme available on EADA's website is accurate, consistent and regularly updated. | 4,5 |
| 07. The access and admission procedure for programme participants meets the necessary requirements and ensures equal opportunities. | 4,3 |
| 08. My feedback and suggestions for improving the programme are acknowledged and taken into account. | 4,2 |
| 09. In general, I am satisfied with the quality and performance of my duties within the programme. | 4,2 |

Participation

70,4%